

Frequently Asked Questions (FAQs):

1. What is Dajin Sip Fest about?

Dajin Sip Fest is a gathering of sake enthusiasts, culinary connoisseurs, and appreciators of Japanese culinary culture. It's an opportunity to explore different sake brands and the magic they create when paired with various cuisines, all in the company of music and art.

2. When and where is the Dajin Sip Fest taking place?

The event's first day is scheduled for September 29, 2023 (Friday), from 6 p.m. onwards.

On **30th September 2023 (Saturday)** and **1st October 2023 (Sunday)**, the event will run from 12 pm to 12 am.

The event is held at APW (A Place Where), Bangsar, Kuala Lumpur.

3. Who is eligible to attend Dajin Sip Fest?

The event is open to non-Muslims aged 21 and above.

4. How much is the admission to Dajin Sip Fest?

Admission is free for non-Muslims aged 21 and above; to enjoy the sake, cocktails and food at the event - token purchases are required.

5. How and where can I obtain and collect the Starter Pack?

To secure an Early Bird Starter Pack, you can make a purchase online and then collect your Sake Glass and Tokens at the event's fast lane.

For the Standard Price Starter Pack, you can simply make your purchase at the event's token booth during the event days.

6. How do I make the payment?

For the Early Bird Starter Pack, you will be directed to the payment portal upon purchase confirmation. Payment for both early bird and standard price tickets can be made using debit/credit cards, online banking, or e-wallets.

- **Accepted cards:** VISA, Mastercard, JCB
- **Online banking options:** Affinbank, Alliance Bank, Ambank, CIMB Clicks, HongLeong Connect, HSBC, Maybank2U, OCBC Bank, Public Bank, RHB, Standard Chartered, UOB
- **eWallets:** GrabPay
- **Others:** Apple Pay

7. What comes with each **Starter Pack** and **Advanced Pack**?
Starter Pack comes with 1 sake glass and 3 tokens for purchasing sake, cocktails and food at the event.
Whereas **Advanced Pack** comes with 1 sake glass and 10 tokens for purchasing sake, cocktails and food at the event.
8. How many sake, cocktails or food items can I get with 1 token?
The items you can obtain per token vary according to the type of drinks and food.
Premium sakes or food may require a higher number of tokens for exchange.
9. How do I know if my purchase and registration are successful?
Upon successful payment, a confirmation email will be sent to the email address you provided.
10. Is it possible to update my personal details after purchasing?
No changes can be made after purchase.
11. If I can't attend after purchasing the Starter Pack can I transfer them to others?
Starter Pack transfers are not recommended.
12. If I've purchased the Starter Pack but can't attend, can I request a refund?
Unfortunately, no refunds are available after successful payment.
13. Can I bring children to the event?
Bringing children to the event is not recommended.
14. Will there be a buddy driver service available?
No buddy driver service will be provided. However, our staff can assist you in calling a Grab ride.